

# **Attachment C**

<b>Plan of Management</b>
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SERI BAR

## PLAN OF MANAGEMENT

SHOP B02, 730-742 GEORGE STREET, HAYMARKET NSW 2000



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## PLAN OF MANAGEMENT

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Appendices			
No.	Title	Prepared / Issued by	Date
A	Development Consent [number]	City of Sydney	[insert date]
B	Liquor Licence [number]	Liquor and Gaming NSW	[insert date]
	Licensed Boundary Plan	Liquor and Gaming NSW	[insert date]
C	Guidelines for the Prevention of Intoxication	Liquor and Gaming NSW	February 2025
D	Intoxication Guidelines	Liquor and Gaming NSW	February 2025
E	Liquor Promotion Guidelines	Liquor and Gaming NSW	February 2025

Version History				
Issue	Date	Description	Prepared	Reviewed
221777.7P	March 2025	DA Submission	BD	DR

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This work is copyright. Apart from any use permitted under the Copyright Act, 1968 no part may be reproduced by any process without prior written permission. This Plan of Management has been prepared on behalf of Seri Panich Pty Ltd for the operation of Seri Bar. You may make unaltered copies of this document, which must include this notice, for this purpose only. No part of this document may be altered, reproduced or copied for an alternate purpose without the express permission of the copyright holder.

## 1.0 Introduction

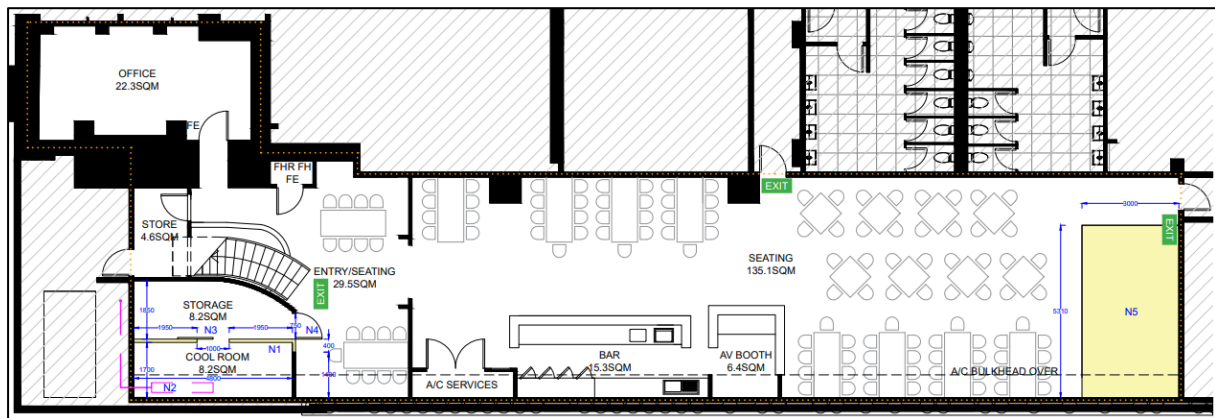
- 1) The purpose of this Plan of Management (**the Plan**) is to establish performance criteria for the operation of **the Premises** known as 'Seri Bar', having regard to the relevant matters under the *Environmental Planning and Assessment Act 1979*, the *Liquor Act 2007*, *Protection of the Environment Operations Act 1997* and any relevant Regulation under that legislation.
- 2) A copy of this Plan must always be available and immediately produced for inspection, upon request by NSW Police, Council Officers or Special Inspectors. Copies of the Development Consent (number - **Appendix A**) and Liquor Licence (number - **Appendix B**) will be kept on site and produced upon a request by NSW Police, Council Officers or Special Inspectors.
- 3) The Plan also establishes performance criteria to demonstrate compliance with the Prevention of Intoxication on Licensed Premises Guidelines, dated February 2025, issued by Liquor and Gaming New South Wales (**Appendix C**).
- 4) Prior to commencing work, all staff involved with the sale and supply of liquor including management, floor staff, bar staff and security shall be made familiar with this Plan, including the Intoxication Guidelines (**Appendix D**) and the Liquor Promotion Guidelines (**Appendix E**) and how the Guidelines are to be complied with during day-to-day tasks.
- 5) All staff made familiar with this Plan are to sign a register stating they have been made familiar with this Plan and its Guidelines and received instruction on how this Plan is to be enforced. That register is to be kept with this Plan.
- 6) The provisions of this Plan must be adhered to at all times during the execution of the duty of all members of staff and security. Disregarding the provisions of this Plan may lead to on-the-spot dismissal.
- 7) Reference in this Plan to the Duty Manager is a reference to the most senior Premises Manager on duty, unless the role of Duty Manager has been delegated by the Licensee.
- 8) An obligation or responsibility under this Plan assigned to a Duty or Security Manager may be undertaken by another member of staff, as delegated.

## 2.0 Operational Details

### 2.1 The Premises

- 9) Seri Bar is owned by Seri Panich Pty Ltd. Seri Panich Pty Ltd is the Licensee, and the appointed approved manager of the Licensee is Soranakhom Nuanjaroen.
- 10) The approved use of the Premises is that of a "pub". It holds a liquor licence the primary purpose of which is the sale of alcohol to the public for consumption on the premises. Food consistent with the responsible service of alcohol will be available at all times liquor is available.

11) The floor plan for the Premises is shown below.



**Figure 1:** Premises Floor Plan (Source: Design Collaborative).

## 2.2 The Police and the Community

- 12) The Licensee is an active member of the local Liquor Licensing Accord and will continue to maintain that membership.
- 13) The Licensee is to regularly attend all local accord meetings. Through the Liquor Accord, the Licensee is proactive in ensuring that the activities at Seri Bar do not cause adverse impact to the neighbouring areas or residents.
- 14) This Plan incorporates a community complaint section to deal with any complaints as to noise or the behaviour of patrons or staff. See Section 3.2 of this Plan for more information.

## 2.3 Hours of Operation and Use of the Premises

- 15) The hours of operation of the Premises are between 6am and 4am, the following day.
- 16) Liquor must not be sold before 10am.
- 17) The maximum capacity of the Premises is 249 persons, inclusive of staff, security and entertainers.

## 3.0 Management Measures

### 3.1 General Amenity

- 18) Staff shall intervene to provide corrective advice to any patron in the Premises or its immediate vicinity that is behaving in a manner likely to disturb the amenity of nearby residents or the area. Any patron whose behaviour is extreme or repeatedly objectionable may be refused service, asked to leave and barred for a period determined by the Licensee.
- 19) Persons entering the Premises are to be suitably attired in accordance with the Premises' dress code that shall require patrons, at least, to be neatly dressed in casual wear, with footwear and to be clean.



- 20) The Duty Manager shall ensure that the entry points and immediate vicinity are kept clean and tidy during the Premises' hours of operation and that following close, all signs of rubbish and waste are removed.
- 21) Patrons are not to queue across entry doors causing them to remain open.
- 22) All deliveries and collections to the Premises are undertaken in the basement level of the Capitol Square Building.
- 23) Patrons are not to be permitted to remove glass or open containers of liquor from the Premises. Bottles of wine purchased to consume with a meal may be removed so long as they are resealed.
- 24) The Premises shall be cleaned daily after close or more frequently as the need arises.
- 25) Staff are to assist group arrivals to ensure that patrons do not crowd or loiter in the vicinity of the Premises in a manner that hinders pedestrian movement and take all practical steps to ensure the quiet and orderly departure of patrons.
- 26) When patrons are leaving, if requested, they are to be advised of the public transport options. That includes:
  - a) Capitol Square Light Rail Station; and
  - b) Central Railway Station.
- 27) For the purpose of this Plan of Management, the description, "the vicinity of the premises" or the "immediate vicinity" shall be the Premises, and the adjoining pedestrian footpath on Hay Street.

### 3.2 Complaint and Incident Register

- 28) The Incident and Complaint Register is to be made available to any NSW Police Officer or L&G NSW Special Inspector on request. NSW Police and L&G NSW Special Inspectors must be permitted to make copies or to remove the Incident Register from the Premises if so directed.
- 29) The Licensee is to be made aware of any complaint or incident, and where possible, to ensure it is addressed appropriately.
- 30) The Licensee shall require staff to make a written note with details of any incident or complaint in the relevant register, as required by this Plan of Management. The details should be immediately entered or where it is not practical to do this, written in a notebook and copied into the relevant register as soon as is practicable.
- 31) The Duty Manager shall ensure that details of the following are recorded in the Premises' Incident Register:
  - a) Any incident involving violence or anti-social behaviour occurring on the Premises;

- b) Any incident of which the Duty Manager is aware, that involves violence or anti-social behaviour occurring in the immediate vicinity of the Premises and that involves a person who has recently left, or been refused admission to, the Premises;
  - c) Any incident that results in a person being turned out of, or refused entry to, the Premises under Section 77 of Liquor Act 2007; viz:
    - i) for being intoxicated, violent, quarrelsome or disorderly;
    - ii) whose presence on the licensed premises renders the Licensee liable to a penalty under the Liquor Act, e.g., unaccompanied minors;
    - iii) who smokes within an area of the Premises that is a smoke-free area; or
    - iv) who uses, or has in his or her possession, while in the Premises any substance suspected of being a prohibited plant or prohibited drug.
  - d) Any incident that results in a patron of the Premises requiring medical assistance;
  - e) Any incident that occurred either on the Premises or in the immediate vicinity, which involved the committing of a crime or required the intervention of security;
  - f) Any complaints made directly to the management or staff of the Premises by local residents or business people, about the operation of the Premises or the behaviour of its patrons; and
  - g) Any visit by any NSW Police Officer, Liquor and Gaming NSW (L&G NSW) Special Inspector or Council Officer noting their agency or department, reason for the visit and result of the visit.
- 32) The following details of incidents required to be recorded by this Plan must include:
- a) Date and time;
  - b) Location within the Premises or its immediate vicinity;
  - c) Description of the incident, actions taken and outcomes;
  - d) Witness and / or Person of Interest details, such as name and contact details or description.
- 33) The Incident and Complaint Registers are to be reviewed regularly by the Licensee to ensure that any complaint or incident involving violence, anti-social behaviour or intoxication, are being dealt with appropriately.
- 34) Persons who wish to make a complaint should contact the Premises on [phone number] which shall be displayed on its website. Calls to this number must be answered when the Premises is open and for at least 30 minutes after closing time. Any staff member answering such a call must do so in a polite, sympathetic and courteous manner. Where possible, action shall be immediately taken to address any complaint so made, including follow-up action, such as returning the person's call to let them know what has been done to address the concerns/complaints expressed. All complaints are to be responded to by a Duty Manager within 48 hours of a complaint being made.



- 35) The following details of complaints made to the Premises are to be recorded:
- a) Date and time of the complaint;
  - b) Date, time and nature of the incident that gave rise to complaint;
  - c) Address and contact details of the complainant;
  - d) Any actions proposed to deal with the complaint; and
  - e) The actions taken and the time and date when that was reported to the complainant.
- 36) Any reoccurring complaint should be dealt with, if attributable to the Premises, through new management procedures and incorporated into this Plan.

Police Details for Incidents are as follows:

The Rocks Police Station	Telephone: (02) 8220 6399
Licensing Unit	Emergency: 000
132 George Street	
SYDNEY NSW 2000	

### 3.3 Noise Controls

- 37) The surrounding area has a high background noise level, both prior to and after midnight. It is generated by the large number of pedestrians (who sometimes behave boisterously), vehicular traffic, plant and other equipment from other surrounding commercial premises.
- 38) Noise likely to result from the operation of the Premises is primarily from patrons entering and leaving the premises.
- 39) No member of staff, security or entertainer is to modify or in any way seek to circumvent the Premises' noise limiter or any of the procedures in place that limit the maximum volume of the Premises' sound system.

### 3.4 Signage

- 40) The Licensee shall be responsible to ensure all signage required under this part is erected and maintained in a clear and prominent position.
- 41) Signage adjacent to all points of egress, requesting that patrons depart the premises in a manner respectful of the surrounding area, or wording to that effect.
- 42) Signage noting the capacity adjacent to all entry points and at each relevant level of the Hotel.
- 43) Promotion of non-alcoholic and low strength alcohol beverage options is to be provided at the point of purchase of alcohol beverages.

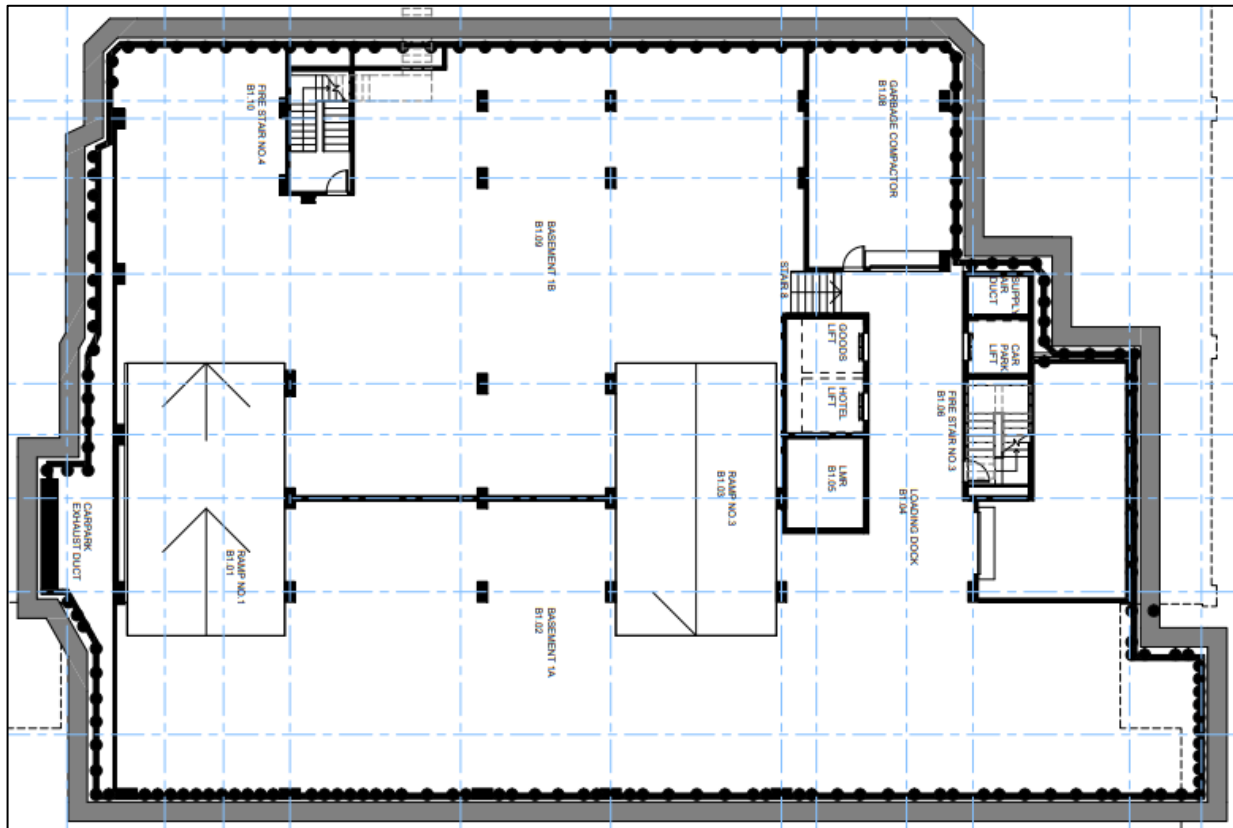
- 44) Signage is to be provided through the Premises noting that free drinking water is available at all bars.
- 45) All signage required under the *Liquor Act 2007* and the Regulation is to be displayed and maintained in a prominent position, in accordance with those legislative requirements; including:
- Signage at the entrance stating the licence name, type of licence number and the name of the Licensee.
  - Signage at the entrance stating the times during which liquor is authorised to be sold or supplied on the premises and any other times during which the premises are authorised to be open for business.
  - Signage obtained from Liquor & Gaming NSW erected at any bar area stating: IT IS AGAINST THE LAW TO SELL OR SUPPLY ALCOHOL TO, OR TO OBTAIN ALCOHOL ON BEHALF OF, A PERSON UNDER THE AGE OF 18 YEARS.
  - Signage obtained from Liquor & Gaming NSW erected at the entrance to any bar area in which a minors area authorisation applies stating: PERSON UNDER THE AGE OF 18 YEARS MUST BE IN THE COMPANY OF A RESPONSIBLE ADULT.
  - Signage obtained from Liquor & Gaming NSW erected at the entrance to any area in which minors are prohibited stating: PERSONS UNDER THE AGE OF 18 YEARS ARE NOT PERMITTED ENTRY.
  - Signage noting the use of CCTV must be erected at all entrances to the Hotel.



**Figure 2:** Examples of signage (Source: L&G NSW).

### 3.5 Waste Management and Deliveries

- 46) The Premises shall be cleaned daily after close or more frequently as the need arises.
- 47) The Premises shall collect waste in the approved receptacle and dispose of it in the Basement Level 1 garbage room shown in **Figure 3** below.



**Figure 3:** Basement Level 1 - Garbage room outlined in red.

- 48) All rubbish will be collected at the loading dock at Basement Level 1 by private contractors during normal business hours. The Duty Manager shall ensure that the Premises and surrounding areas are kept clean at all times.

## 4.0 Responsible Service of Alcohol

- 49) If any of the provisions in Section 4.0 'Responsible Service of Alcohol' are amended or removed from the Liquor Act or the Liquor Regulation, or any exemption or modification of them is approved under the legislation, then they will also be taken to be amended or removed, exempted or modified from this Plan, as the case may be. **There will be no need to seek approval for any amendment or deletion or exemption or modification to those provisions, as they will have force and effect by virtue of the relevant legislation, or the relevant approval under that legislation.**

### 4.1 What is the Law?

- 50) It is unlawful to sell or supply liquor to a person who is intoxicated on licensed premises.
- 51) It is unlawful to permit intoxication on licensed premises.
- 52) A person is considered to be intoxicated if:
- The person's speech, balance, co-ordination or behaviour is noticeably affected, and

- b) It is reasonable in the circumstances to believe that the affected speech, balance, co-ordination or behaviour is the result of the consumption of liquor.
- 53) Liquor & Gaming NSW has issued Guidelines to assist in the identification of intoxicated persons which are provided at **Appendix D**. Bring to the attention of the Duty Manager any person considered to be in a state of intoxication.

## 4.2 Harm Minimisation Measures

- 54) The Premises shall operate in accordance with the provisions of the Liquor Act and Regulation and the terms of its liquor licence (**Appendix B**);
- 55) The following operational policies for the Responsible Service of Alcohol apply:
- a) All staff involved in the sale and supply of liquor, security or RSA supervisory duties shall have first completed an approved course in the Responsible Service of Alcohol and obtained an RSA Competency Card;
  - b) All staff who hold an RSA Competency Card are required to have that readily available at all times when working. Failure to produce RSA Competency Card at the request of Police or Inspector is an offence under the Liquor Act 2007 with a maximum penalty of \$550 for any staff member that fails to produce.
  - c) The Licensee shall not permit the Premises to engage in any liquor promotion that is likely to promote irresponsible service of liquor. Liquor must not be sold or supplied in a manner that is inconsistent with the Liquor Promotion Guidelines at **Appendix E**.
  - d) Alcohol shall not be served to any person who is intoxicated. See **Appendix D** for identification of persons who may be intoxicated.
  - e) Any person who is intoxicated shall be denied entry or removed from the premises.
  - f) All staff and security are responsible to ensure that intoxication or any indecent, violent or quarrelsome conduct by patrons in the Premises is brought to the attention of the Duty Manager. Any person causing such a disturbance shall be refused service and asked to leave the premises. Any patron whose behaviour is either extreme or repeatedly objectionable may be barred from entering the premises for a period determined by the Licensee.
  - g) No person under the age of 18 years shall be served liquor. Production of photographic identification will be required where age is an issue. The only acceptable proofs of age identification shall be:
    - i) A driver's or rider's licence or permit (issued by an Australian State or Territory or any foreign country);
    - ii) An Australian State or Territory Digital Driver Licence;
    - iii) Valid Australian or Foreign Passport;
    - iv) Proof of age card issued by the Commonwealth or Australian State or Territory for the purpose of attesting to a person's identity and age; or
    - v) Keypass identity card issued by Australia Post.

- h) Low alcohol beer and non-alcoholic beverages shall be available at all times when full strength liquor is available.
- i) Free drinking water must be made available to patrons in the same method that alcohol is sold or supplied.
- j) Light meals shall be available on request whenever liquor is available for consumption in the Premises. Signage and/or menus shall be provided to notify patrons of their reasonable expectations of available food.
- k) Staff are not permitted to consume alcohol whilst on duty in the Premises.
- l) Signage and promotion of non-alcoholic and low strength alcohol beverage options is to be provided at the point of purchase of alcohol beverages.
- m) Signage is to be provided through the Premises noting that free drinking water is available at all bars.

### 4.3 Monitoring Liquor Consumption and Patron Behaviour

- 56) The Premises must operate under the direct supervision of the Licensee or appropriately experienced management staff. That requires management staff to have at least six months experience in a supervisory position in licensed premises with similar operating hours and patron numbers.
- 57) Whenever the Premises is operating, the following RSA monitoring obligations will be undertaken:
  - a) All staff and security are expected during the carrying out of their duties to conduct RSA monitoring. Staff are required to monitor all patrons for their levels of intoxication, consumption patterns and secondary supply having regard to how many drinks patrons have consumed and for how long patrons have been on the Premises.
  - b) The Duty Manager will undertake a compliance role for monitoring, among other things, compliance with Part 4 of this Plan.
- 58) Persons considered to be intoxicated are not to be permitted entry or allowed to remain on the Premises. Bring to the notice of the Duty Manager, any person who might be in a state of intoxication.
- 59) If a patron is identified by staff as consuming liquor irresponsibly and in a manner that is likely to result in intoxication, intervention from staff is required to provide advice to the patron. That advice should be as follows:
  - a) That further risky consumption or further consumption may lead to intoxication. If considered to be intoxicated, they will immediately be asked to leave. If that occurs, they will be required to move 50 metres from the Premises and not be permitted re-entry to that area or the Premises for 24 hours.
  - b) The patron should be offered and encouraged to consume non-alcoholic beverages such as water or soft-drinks and food.

- c) If the patron is in a group, their friends should be advised that the patron needs to moderate their alcohol intake.
- 60) If a patron is identified by staff as being intoxicated the following steps must be taken:
- a) Any requests for further service of liquor must be refused;
  - b) Any alcohol presently being consumed is to be removed from the patron to prevent further consumption;
  - c) The person is to be requested to leave the Premises;
  - d) If the person refuses to leave, the Police are to be contacted or sought to be contacted to assist with the removal of the patron; and
  - e) The event must be recorded in the Incident Register.

#### 4.4 Liquor Act Restrictions Deemed to be in this Plan

- 61) While ever there are provisions in force under Part 6, Division 4 Prescribed Precincts of the Liquor Act, including any Regulations made under those provisions, then those provisions including any amendments, will be taken to be contained in the Plan and are contained at **Appendix F** as if they were set out in full.
- 62) The requirements include:
- a) Between midnight and 2am, no more than four (4) alcoholic drinks or the contents of a bottle of wine may be sold to any one patron at the same time;
  - b) Between 2am and 3.30am, no more than two (2) alcoholic drinks may be sold to any one patron at the same time;
  - c) Between 3:30am and 5am, no alcohol is permitted to be served or supplied;
  - d) No signage or advertising offering shooters, shots, bombs or other alcoholic drinks designed to be consumed rapidly are permitted to be promoted or publicised anywhere in relation to the Hotel.

## 5.0 Security Measures

### 5.1 General Security Measures

- 63) Security deployed at the Premises are required to adhere to this part of the Plan of Management.
- 64) The Licensee will deploy adequate security to ensure that the Premises does not cause (or contribute to) security problems in the neighbouring area and is well-managed.
- 65) The Licensee and the Duty Manager will be responsible for monitoring and maintaining occupancy levels.



## 5.2 Closed Circuit Television (CCTV)

- 66) CCTV surveillance cameras shall be strategically installed, operated and maintained throughout the premises with particular coverage to:
  - a) Principal entrance/s and exits;
  - b) All areas of the Premises occupied by the public (excluding toilets); and
  - c) The area within a 10m radius external to the public entrance(s) to the Premises.
- 67) All CCTV recording equipment and cameras shall be of high-grade digital quality capable of establishing the population and identification of patrons, offenders and incidents within the depth of field view of the cameras. In this respect each surveillance camera shall be capable of recording a minimum rate of 10 frames per second and at high resolution.
- 68) CCTV recordings shall be retained for 30 days before being re-used, destroyed or deleted. The time and date shall be auto recorded.
- 69) CCTV recording equipment shall be capable of producing a copy of recorded footage on demand or within 24 hours of a request being made.
- 70) All CCTV recording devices and cameras shall be operated a minimum of all trading hours of the Premises and for at least 1 hour after the closing time.
- 71) The CCTV recording device shall be secured within the Premises and only be accessible to senior management. There shall be at least one member of staff on duty at all times that can access the CCTV system to replay footage.
- 72) Prior to the commencement of trade each day, the Duty Manager shall check the CCTV system to ensure the equipment is in full operating order. If, during the daily check or at any other time, it is discovered that the equipment is not in full operating order, the Duty Manager is to notify the Police Area Commander or delegate within two hours. All reasonable steps must be undertaken to repair the system as soon as practicable.

## 6.0 Crime Scene Preservation Guidelines

- 73) Immediately after any member of staff of the Premises becomes aware of an incident involving an act of violence causing injury to a person in the Premises or its immediate vicinity the Duty Manager must be advised, and the Duty Manager must:
  - a) Provide or arrange for any required first aid;
  - b) Immediately contact '000' or the NSW Police Local Area Commander or their delegate and advise them of the incident;
  - c) Comply with any directions given to preserve or keep intact the area where the violence occurred.
- 74) Unless directed otherwise by the NSW Police Local Area Commander or their delegate upon notification, the following crime scene preservation guidelines must be observed:

- a) Determine the crime scene and remove all persons from the area. Take all practical steps to preserve and keep intact the area where the act of violence occurred. Cordon off the area utilising bar stools, tables or tape. Consider closing off the area completely for such areas such as toilets, hallways or bars. Remember there may be multiple crime scenes.
  - b) Do not allow any persons to enter this area;
  - c) DO NOT CLEAN UP ANY CRIME SCENE. You may be destroying vital evidence;
  - d) Remember some evidence may not be visible to the naked eye such as blood, semen, skin cells, saliva, hair or fingerprints;
  - e) Do not move any items that may have been involved in an offence unless absolutely necessary. Use gloves to stop transference of your DNA or fingerprints;
  - f) Notify Police if any items have been moved or removed from the crime scene. Items may include bottles, glasses, pool cues, clothing, furniture, weapons or cigarette butts;
  - g) Make notes in relation to the incident. Time, date, location, description of offender(s), vehicle(s) involved, weapons used, last known direction of offender(s), any movement of items involved in the incident;
  - h) Secure any CCTV footage and any security sign on sheets;
  - i) Obtain any details of witnesses and try to keep all witnesses separated so as to maintain the integrity of their evidence. Try to persuade witnesses from leaving Police arrive;
  - j) Hand this information to Police on arrival; and
  - k) Be prepared to make a statement to Police regarding the incident.
- 75) Interfering with evidence may constitute an offence, leaving you liable to prosecution or disciplinary action, and may result in the closure of the Premises.
- 76) Details of the incident are to be recorded in the Incident Register.

## 7.0 Other Relevant Matters

### 7.1 Drugs and Drink Spiking

- 77) If any person is caught dealing, purchasing or consuming drugs within the Premises, the person (or persons) are to be requested to leave immediately and the Duty Manager informed. This is their first and only warning. If the same person is caught again, then the person (or persons) are to be banned for a period determined by the Licensee and the Police notified.
- 78) The incident is to be recorded in the Incident Register.
- 79) Drink spiking is often difficult to detect. Below are some things to look out for and what to do:
- a) Staff to monitor the environment and report any suspicious behaviour to management.

- b) Removing unattended glasses from the bar area and surrounds, as well as other areas like bathrooms.
- c) Being aware of unusual requests such as double/triple shots or requests to add alcohol to another person's drink.
- d) Responding to requests for assistance from patrons who report feeling unsafe by asking them if they wish to be taken to a secure part of the premises, assessing the situation and working out the best course of action, including seeking medical assistance if appropriate.
- e) Encouraging your staff to trust their instincts—if something feels wrong but they're unsure how to manage the situation, make sure they report it to the Duty Manager.
- f) Recording incidents of drink spiking in the incident register, including the date and time when this occurred, name and description of the customer/s and staff members involved, description of the incident and the actions taken by management and/or staff members.
- g) Review and save CCTV footage of alleged incidents.
- h) Call police if you witness drink spiking.
- i) Do not let the victim of drink spiking leave the venue alone or with anyone you are suspicious about. You should ensure they have a planned journey home and are accompanied by someone they know and trust, once they have been attended to by the police, and evidence has been gathered.
- j) If possible, secure the drinking vessel (e.g. glass) alleged to have been used in the offence, including any liquids for analysis.

## 7.2 Fire Safety, Essential Services and First Aid

- 80) The Licensee shall ensure that all essential services installed at the Premises are certified annually and shall ensure that they remain in good working order at all times.
- 81) In the event of any malfunctioning of any essential service the Licensee shall ensure that it is rectified as quickly as soon as possible.
- 82) The Licensee shall ensure that lists of the telephone numbers of all relevant emergency agencies shall be kept in the Premises office.
- 83) All managers and other permanent staff shall be made aware of fire safety requirements and the procedures to be followed in the event of an emergency at the Premises. In the instance of an emergency evacuation, staff shall direct patrons to emergency exits.

## 8.0 Review of Plan

- 84) If, in circumstances where better management or improved amenity outcomes can be achieved by amendments to this Plan, such amendments can be made following consultation with both NSW Police and Council who shall agree to those changes in writing and they shall be provided with a copy of any modified Plan.

- 85) This Plan and its attachments are subject to legislative changes under the *Liquor Act 2007* and *Liquor Regulation 2018*. Where publications of Liquor & Gaming NSW are revised or withdrawn from its website or where legislative changes occur from time to time, the Plan is to be taken to reflect those changes and those changes may be made to the Plan without consultation or approval from any consent authority.

## 9.0 Licensee's Statement of Understanding

The Licensee hereby acknowledges that the above provisions have been read and are understood.

Sign:.....Date: .....

Name:.....

## APPENDIX A

DEVELOPMENT CONSENT [NUMBER] ISSUED BY [COUNCIL] DATED  
[DATE]

## APPENDIX B

LIQUOR LICENCE [NUMBER] AND LICENSED BOUNDARY PLAN  
ISSUED BY LIQUOR AND GAMING NSW [DATE]



## APPENDIX C

### GUIDELINES FOR THE PREVENTION OF INTOXICATION ISSUED BY LIQUOR AND GAMING NSW DATED FEBRUARY 2025

## APPENDIX D

### INTOXICATION GUIDELINES ISSUED BY LIQUOR AND GAMING NSW DATED FEBRUARY 2025

## APPENDIX E

### LIQUOR PROMOTION GUIDELINES ISSUED BY LIQUOR AND GAMING NSW DATED FEBRUARY 2025